

TERMS AND CONDITIONS OF DELIVERIES TO Quick Service Logistics Hungaria Bt

1. Means of transport:

all the hygiene, sanitary and temperature parameters should be respected. Loading box has to be clean, odourless, protection against contamination, mechanical damage or theft

2. Minimum **permissible floor height** of a maximum laden vehicle is 80 cm and the minimum width of the sides necessary to lower the hydraulic platform onto the vehicle floor is 200 cm

3. **Free access to the pallets** of our order (no 3rd party pallets allowed to be unloaded in the dock)

4. In case of chilled and frozen products a **print-out from thermograph** is obligatory we also accept PDF file sent by mail

5. Pallets:

a) We accept deliveries only on EUR-pallet or on pallets with the same dimensions, i.e. 120 cm X 80 cm X 180 cm (height of the pallet is included). The maximum weight of the pallet should be no more than 800 KG (weight of the pallet is included)

b) Pallets can be exchanged only 1:1 (only EUR-pallet) during the delivery process.

Based on a separate agreement we also accept 120 cm x 120 cm industrial pallets but not automatically.

6. Products on pallet:

a) each product type should be delivered on separate pallet. If not possible then well-separated

b) the goods must be completely assembled with a wooden pallet with transparent stretch film

c) the way the goods are stacked on the pallet, the foiling and other protective measures (e.g. spacers, cardboard corners, etc.) must prevent the pallet from being dismantled automatically during the loading, transport, unloading process and storage

d) the goods, including safety material, must fit within the contour of the pallet throughout the entire pallet height

e) if QSL orders products divided by layers on one pallet product A should be separated from product B (by divider). This also applies to different expiry dates on the pallet. The correct placement in this case is: A-B-C, not A-B-A

f) products with different BBD cannot be mixed on 1 pallet. We accept only the same BBD and serial number on one pallet or it should be divided by layers (deliveries consist of 2-3 pallets only).

g) if the pallet consists of 2 different products, the information about serial numbers should be placed on each label

7. Labels

a) pallet label: wrapped pallets should be labeled according to the GS1 standard (EAN – 128, example below). The label should include: product name, quantity, BBD, batch number

b) label on product: according to the Hungarian law, description has to be in Hungarian. The date on the collective label must correspond to the date on the product. All labels must be clearly visible for rapid verification, must not face the centre of the pallet

8. Documentation:

a) Purchase orders need to be confirmed in written not later than 24 hours after the ordering date

b) With delivery: delivery note with information about the product unit according to the product card, QSL order number, QSL product code numbers (optional), expiry dates and batch numbers of each assortment

- c) In the case of products of animal origin, we need the official veterinary certification (eg. in case of eggs) and the commercial identification document is necessary for acceptance
- d) For products requiring cooling, the driver may be asked to print out the temperature from the truck
- e) Invoice – should be there included QSL purchase order number, QSL product code numbers, QSL product name and quantities in product units

f) All invoices should be issued based on the following data and sent to our office located in Budaörs (and it is possible to send them by mail directly to our Helpdesk: purchasing-hu@qsl.eu.com):

Quick Service Logistics Hungaria Bt
Puskás Tivadar utca 3.
2040 Budaörs
Hungary
VAT number: HU25516148

Please find our warehouses address below:

QSL Warehouse Facility
CTPark Budapest East
 Building B1, ramp 31
 Zöldmező utca 1.
 2225 ÜLLŐ
 Hungary

CTPark has a 24/7 security office at the entrance where all drivers delivering in the name of the suppliers must register before entering to the facility.

Acceptance of the order for execution by the supplier is tantamount to acceptance of the terms of delivery to QSL. Failure to comply with the rules and requirements set out in this document may result in extending the time of acceptance of delivery or refusal to accept delivery.

